

## **Cabinet Lead Report - July 2023**

### **Environmental Services – Cllr Lulu Bowerman**

Delivery of environmental and amenity services under NORSE SE contract

#### **Summary**

Collaborative partnership working, driving the 'one team' ethos between the Client Liaison Team at HBC and the NORSE SE team has seen an improved service delivery across the range of services provided.

The HBC Environmental Services team will soon be complete. Fiona Franklin has joined the Client Liaison Team as Team Leader and Vanessa Hobbs will be joining the team in August as an additional Client Liaison Officer. The team will be operating at full capacity at this stage which will enable the team to focus on improving system functionalities, providing web pages for all services available and identifying areas for improvements.

Please can I remind all councillors not to contact NORSE SE directly if they have an issue in their ward. Either contact me as the Cabinet member for this area or the Environmental Services team on: [HBCEnvironmentalServices@havant.gov.uk](mailto:HBCEnvironmentalServices@havant.gov.uk)

#### **Key achievements in the last few months include:**

**Re-surfacing Hayling Seafront Car Parks** - NORSE SE worked hard to ensure the Car Parks were re-surfaced and safe in a timely manner and were therefore accessible to vehicles for the summer season to commence.

#### **Waterlooville Town Centre**

The town centre became a focal point with the redevelopment proposals being promoted and 'visualised' to the public. NORSE SE identified areas for improvement to enhance the vibrancy and cleanliness of the town centre by eradicating weeds, removing fly tipped waste, cleansing and sweeping walkways. This was acknowledged and positive praise passed to Officers at the public meeting held on 6<sup>th</sup> July.

#### **Avian Influenza (Bird Flu)**

Sadly Hayling Island had recordings of bird flu at the oyster beds and NORSE SE assisted swiftly with the removal of 8 bird carcasses to ensure there was no risk to the public. NORSE SE continue to provide an efficient and resilient service to ensure that public safety is not jeopardised with the presence of bird flu and the spread of bird flu is limited when possible.

## **Events within Havant Borough**

Positive feedback for NORSE SE was reported after the Waterlooville Summer Fete held at Jubilee Park, Waterlooville and also the Summer Fete held at Bidbury Mead Bedhampton. Litter and waste provision was provided by NORSE SE and thanks was received for the assistance and implementation of the services.

## **Play Parks**

To ensure play provision is modern and fit for purpose NORSE SE have worked alongside the Community Team, undertaking the removal of the existing play park at Bidbury Mead to make way for the implementation of a new play park proposed for summer 2023. New gates were also installed at Jubilee Park Waterlooville as funded and requested by Councillor Robinson.